

Program/Section: Carlsbad Service Center (CSC), Basic Needs Walk-In Services

Department: Employment and Economic Development

Location: 5731 Palmer Way, Suite A, Carlsbad

Intake/Service Hours:

Walk-in Hours Tuesday – Thursday 1:00 – 3:00p.m. (first come, first serve basis)

* Call for appointment availability outside of regular walk-in hours.

Program/Section Manager: Vanessa Marshall, (760) 458-6913,
vmarshall@interfaithservices.org

Program/Section Point of Contact (Name and Number):

- Main Email: laborconnections@interfaithservices.org
- Main Phone: (760) 448-5696

Program/Section Description:

Interfaith's Self-Sufficiency and Supportive Services provide access to comprehensive programs that empower the community to lead independent and thriving lives. Through assessments, case management, and supportive services, Interfaith ensures community members reach self-sufficiency. Included in these programs are also nutritional services and access to basic needs.

Social services provided may include supports such as:

- emergency food, hygiene packets, diapers and formula (when available),
- day bus passes or gas vouchers for documented needs,
- partial financial assistance for applicable prescriptions,
- assistance obtaining eyeglasses with prescription,
- assistance to pay for driver's license, ID and birth certificates (some limits and criteria do apply, provided based on availability),
- utility assistance,
- access to benefits,
- crisis intervention,
- immigration and legal aid services referrals, and
- additional community referrals as needed.

Rental assistance available for residents within the City of Carlsbad (some limits and criteria do apply, provided based on availability).

Case management support available for employment, housing stabilization, and self-sufficiency.

Services Provided: Nutrition Pantry Program, Basic Needs & Supportive Services, Case Management – housing stability, vocational, self-sufficiency

Program Eligibility Requirements:

- No age limitations, however, minors must be accompanied by an adult relative or counselor
- Eligibility documentation required for certain services/supports.

How to Access Services: (Include instructions on how to refer or learn more about services, and any required documentation or other program requirements)

- All clients must complete Interfaith Community Services Intake paperwork and provide identification (as available).
 - Intake paperwork may take up to 30 minutes to complete.
- Certain services do require specific documents, please call in advance for specific details.
- You may call to schedule an appointment for times outside of the walk-in hours.
 - New clients are highly encouraged to arrive early for scheduled appointments to complete intake paperwork.
- Referral Instructions:
 - Please send referrals to laborconnections@interfaithservices.org or call (760) 448-5696.
 - External organizations may also send referrals via 211's CIE system.

Key Activities and Program/Section Goals: Empower our community members by providing access to basic social services to achieve healthy and thriving lives and to increase employability of participants.

Information updated as of 10/10/22