

TOGETHER WE CREATE

LASTING IMPACT

2023 INTERFAITH COMMUNITY SERVICES
ANNUAL REPORT



ENGAGE

EDUCATE

EMPOWER

O U R M I S S I O N

Interfaith Community
Services empowers people
in need to stabilize and
improve their lives through
comprehensive programs,
in partnership with diverse
faith communities and
people of compassion.



In a world filled with challenges and uncertainties, our commitment to engagement, education, and empowerment has guided us through every endeavor. Interfaith embodies these principles in the most practical ways, serving as a beacon of hope and compassion for individuals and families in need.

Engage – Engagement is the heartbeat of community and connection. Interfaith partners with diverse stakeholders to create a community of care that transcends borders and backgrounds. Through inclusivity and collaboration, we create a space where individuals find solace, support, and a sense of belonging.

Educate – At the core of our mission is the belief in the power of education to transform lives. We are developing a behavioral health workforce to reflect the diversity of the communities we serve. We provide scholarship support and job training for our clients. We educate the larger community about the realities and challenges of poverty, systemic racism, and homelessness.

Empowerment – This is the cornerstone of positive change. Interfaith offers a lifeline to those in need, providing not only physical and mental healing but also a pathway to rebuilding lives shattered by adversity. We aim to instill a sense of agency and strength, enabling individuals to overcome challenges and chart a course toward a brighter future.

We extend heartfelt gratitude to our dedicated teams of professionals, volunteers, congregations, donors, service providers, and local government who have contributed to making this dream a reality. Your unwavering support has allowed us to turn our vision into a tangible force for good in the world.

Looking forward, our commitment to engagement, education, and empowerment remains resolute. The challenges we face may evolve, but our guiding principles will continue to light the path ahead. Together, we can continue to make a difference in the lives of those we touch, creating a ripple effect of positive change that extends far beyond our immediate reach.

Thank you for being a part of our journey. With your support, we are making a meaningful impact and shaping a future filled with hope and possibility.



Dr. Kadri J. Webb



Greg Anglea



Dr. Kadri J. Webb, Chair, Board of Directors and Greg Anglea, Interfaith Chief Executive Officer and Cohn Family CEO Chair.

MESSAGE FROM THE CEO & BOARD CHAIR

It is with great pleasure and a deep sense of accomplishment that we present to you this year's annual report, as we reflect on the past year's achievements centered around the theme of "Engage, Educate, Empower."

Y E A R I N R E V I E W

ABRAHAM & LILLIAN TURK
RECUPERATIVE CARE
CENTER

On May 15, the Abraham and Lillian Turk Recuperative Care Center began providing 60 safe, comfortable rooms for up to 106 homeless people after they are discharged from the hospital and need time to heal. The Center's opening was the culmination of a two-year, \$15 million project to convert a crime-ridden, 1970s-era motel into a modern therapeutic complex offering 24-hour behavioral health support, nursing care, and case management that can lead to independent living and permanent housing. Workers built a community room, dining hall, music room, and nursing station to serve clients who can stay 30 to 90 days. This was the largest project in Interfaith's 44-year history, made possible through \$5 million in donations from hundreds of generous people — including \$1 million from Jerry and Carole Turk — allowing us to leverage \$9 million in county grants with a \$1 million loan. Our community truly came together to help our most vulnerable neighbors.

*Veteran and resident Jerry Dixon on
the phone with a VA counselor.*

YEAR IN REVIEW



Girl Scouts creating therapeutic art.

MENTAL HEALTH IS MENTAL WEALTH

The *Change Your Mind* mental health festival in Oceanside this past May was a transformative event, drawing over 1,500 attendees from diverse backgrounds. The event helped numerous partners share their expertise with members of the community in an atmosphere of support and open-mindedness. In addition, our Faith-Based Mental Health Academy celebrated the 135 graduates it had throughout the year. This program was meticulously designed to maintain and implement Faith-Based Behavioral Health Training and Education Academy & Community Education for the County of San Diego. Its goal was to elevate awareness, empathy, and understanding of behavioral health issues within the community.

YEAR IN REVIEW

23

Number of North County
Colleges and Universities
Partnered with Interfaith



135

Annual number of
interns anticipated

BEHAVIORAL HEALTH WORKFORCE CENTER OF EXCELLENCE

Interfaith launched a new initiative after the San Diego Workforce Partnership reported an urgent need to train 18,500 Behavioral Health professionals by 2027 to replace 7,800 who are expected to retire from or leave the field over the next four years. The Behavioral Health Workforce Development program at Interfaith Community Services plans to train 284 Behavioral Health workers over the next 5 years. Price Philanthropies Foundation, renowned for its community engagement and philanthropic endeavors, has committed \$2.5 million to aid this five-year pilot project, making Interfaith the first Behavioral Health Center of Excellence. The county government is contributing an additional \$1 million. Interfaith will collaborate with North County colleges and universities to provide students with essential on-the-job experience through an internship program. Our initial priority will help case managers with Bachelor's degrees pursue Master's degrees in social work. Interfaith will play a vital role in meeting our region's growing mental health challenges.



*Behavioral Health intern working
on client cases.*

YEAR IN REVIEW

TIKKUN SOBER LIVING HOUSE

Interfaith proudly introduces the Tikkun House, a sober-living haven for men working toward self-sufficiency. Opened on November 1, the renovated house accommodates five residents with space for more. Residents, including past clients and newcomers, work, study, attend AA/NA meetings, and undergo regular drug tests to ensure accountability. House Manager Joey leverages his personal experience to help residents through recovery. Beginning with a new kitchen oven, Tikkun House aims to expand its capabilities so that more men can avoid recidivism and relapse as they learn to live successfully and resume their roles as contributing members of the community.

“I want to see this program flourish. I am proud of the work we do at Interfaith and I want to change as many lives as I can.” – Joey, House Manager





CLIENT STORIES

RESILIENCE & DEDICATION

Richie engaged with Interfaith through a referral from Palomar College's Rising Scholars program. He came to us seeking to remove facial tattoos, a daily reminder of his past. Richie immersed himself in education, got married, started a family, and worked at Palomar College's food pantry. He even starred in a documentary about post-incarceration life.

Weekly case management sessions helped Richie set, pursue and reach specific goals. He applied for tattoo removal programs and low-income housing. Assistance with car repairs became crucial, as Richie struggled with limited work hours to support his family's transportation needs. His resilience and dedication to a better life are truly inspiring.



*Richie and his wife
navigating life's
challenges together.*

*Weekly case management sessions helped
Richie set, pursue and achieve specific goals.*





Transitional Youth Academy seniors on graduation day.

TRANSITIONAL YOUTH ACADEMY HELPS STUDENTS ACHIEVE THEIR DREAMS

Laura's journey is a testament to the power of the Transitional Youth Academy program at El Camino High School and Oceanside High School in the Oceanside Unified School District. The program aimed high, striving for a 100% high school graduation rate, surpassing the national goal of 90%. Not only did Laura graduate, but she also emerged well prepared for her post-secondary education dreams. Laura was living in Mexico with her family but due to safety concerns, Laura and her father moved to Oceanside when she was sixteen. The program's workforce development support was instrumental as she worked part-time to help her dad with expenses. Her dedication paid off, leading to acceptance at multiple universities. TYA's support, funded by the County of San Diego and donors, ensured she could cherish her senior milestones, a dream come true for Laura on her path to a Bachelor's degree in Child Development at California State University San Marcos.

144

Number of high school students from the Oceanside Unified School District enrolled and supported during the 2022-2023 academic year

99%

Percentage of students enrolled in TYA who graduated

BY THE NUMBERS

Adults: 14,387 | Children: 5,863

20,250

Number of Unique Clients Served
(Every unique person across all programs and services)



608

Number of people helped through
Recovery & Wellness programs

Emergency Food Kits distributed

9,724



Number of meals distributed

235,562



694

Number of Veterans
served by Interfaith

1,468

Number of people who ended
homelessness through an
Interfaith program



700

Individuals provided with gifts
the Holiday Adopt-A-Family

Total amount of rental assistance provided

\$1,063,206



1,602

People prevented from homelessness through
comprehensive case management:

2
Total



39,031

Number of Services Provided

BY THE NUMBERS

2

3,585

Number of seniors who
benefited from services



ts through
program



5,707

Number of "How R U?" calls to seniors



1,506

Number of Interfaith volunteers



2,235

al number of tax returns filed

\$3,358,947

Total of tax refunds received

27,979

Total volunteer hours

CLIENT STORIES



EMBRACING A NEW PATH

Christopher's life has been a tumultuous journey filled with challenges and adversity. Growing up in Southeast San Diego, he faced the abandonment of his drug-addicted, gang-affiliated father at a young age. Raised by a hardworking single mother, Christopher's path led him into the dangerous world of gangs, resulting in his first incarceration as a teenager. His adult life was marked by repeated arrests and a four-year prison sentence.

However, a fateful incident changed the course of Christopher's life forever. A high-speed chase led to a devastating car crash, and he lost his lower right leg. During his recovery in a nursing home, he discovered Interfaith, a program that offered him a lifeline.

Under the guidance of the Detox Program, and with the support of a fellow amputee in recovery, Christopher embraced a new path. He completed detox and entered a sober living program, ultimately achieving recovery in June 2022. His transformation has been remarkable, with regained licenses, family reconciliation, and a newfound purpose as a Registered Alcohol and Drug Technician. As of September 2023, he's pursuing higher education to become an Alcohol/Drug Counselor, a testament to his resilience and determination.

Christopher's journey to recovery includes finding renewal in fresh air.

DIVERSITY, EQUITY, INCLUSION & ANTI-RACISM



INTERFAITH'S COMMITMENT

Interfaith's commitment to Diversity, Equity, Inclusion, and Anti-Racism (DEIA) goes hand in hand with our this year's theme to *Engage, Educate, and Empower*. Internal efforts affirm our organizational values and include mandatory anti-racist and LGBTQ training and continuing DEIA education for staff. This inclusive policy extends to all we serve.

Externally, Interfaith is proud to be at the forefront of engaging and empowering people in need through our Rapid Response team. Most recently we led efforts to assist legal asylum seekers dropped off by CBP with no instructions, resources, or ability to navigate the steps to reunite with their sponsors. We will continue to show up for those in need, along with our compassionate partner organizations in the area.

VOLUNTEERS

ONGOING PASSION & SUPPORT

Sandy Tanaka first became involved with Interfaith as a supporter of the Holiday Adopt-a-Family program. In early 2023 she was one of the first to answer the call to assist high schoolers in our Transitional Youth Academy with senior year expenses. Little did we know, Sandy was just getting started! After coming to our Escondido headquarters for a tour, she got the whole family involved, assisting in the kitchen and pantry, serving meals to clients, and, most significantly, planning, designing, and purchasing items to outfit our entire Family Shelter activity room and a room designated for our teens! The ongoing passion and support of the Tanaka family makes our lives, and the lives of all clients who will benefit from their generosity, better.

Scott Tanaka (Sandy's husband) and his kids working on assembling furniture for the Family Shelter.



INTERFAITH LEADS

On September 13, California Border Patrol (CBP) began dropping legal asylum seekers in San Diego County, many with no possessions and no way to navigate to their host sponsors. Interfaith led the rapid response efforts in partnership with Oceanside city staff, partner nonprofits, and compassionate community members.

In the first three weeks of this enormous group effort, more than 1,000 individuals from 26 countries have been provided with ticket reservation assistance, lodging, meals, and clothing to make the final trip and reunite with their sponsors here in the United States.

Our efforts as a community have proven a testament to the values of love, respect, dignity, and the unwavering focus on preserving the humanity of those in need.

Asylum seekers patiently awaiting transit to reunite with their sponsor families and begin a new chapter.

A S Y L U M S E E K E R S



CONSIDER A GIFT

For more than 40 years, Interfaith Community Services has been a staple of our community and continues to be the largest social services provider in North San Diego County because of people like you. Your generosity ensures that Interfaith is able to provide emergency food, basic hygiene needs, employment support, mental and medical healthcare, substance use services, and so much more. We have always been a safe haven for people in need.



MAIL YOUR DONATION

550 W. Washington Avenue
Escondido, CA 92025



DONATE ONLINE

interfaithservices.org/donate



SUSTAINING SUPPORTER

Create a monthly or quarterly automatic donation from your credit card, debit card, or bank account – cancel at any time.



VOLUNTEER

Learn about the volunteer opportunity that is best for you or your group; visit interfaithservices.org/volunteer or email getinvolved@interfaithservices.org.



VENMO

Easy, instant giving: donate any amount to Interfaith from your phone through the Venmo app.



IN-KIND DONATION

Donate in-kind items such as food, new household items, and lightly used furniture. Call or text 760-215-9637. For additional information or to schedule a pick up or drop off, email donations@interfaithservices.org.



TASTE OF INTERFAITH

Join us for an intimate lunch to ask questions, take a tour, and learn more about Interfaith from our CEO Greg Anglea and program staff.



GENERAL MEMBERSHIP

As members, faith communities help to shape Interfaith's work, through dialogue at General Membership meetings, by voting for board members and most recently by providing chaplains to work with our residential clients.



IRA

If you are 70 ½ or older, an IRA gift can be made up to \$100,000 without incurring federal taxes.*



STOCK

A stock gift often enables you to deduct the full fair market value of the appreciated stock without incurring capital gains tax.*



WILL

Work with your financial advisor to designate in your will or living trust a gift of a specific amount, percentage of your estate and/or specific asset.*



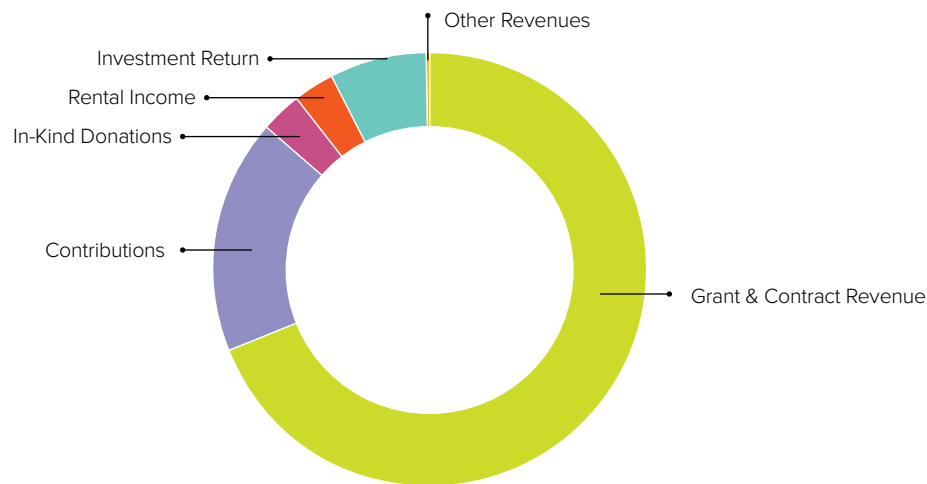
DONOR ADVISED FUNDS (DAF)

Work with your financial advisor to learn the tax benefits of designating Interfaith as the recipient of your distribution.

**Please consult your personal financial advisor about all potential financial benefits of investment and charitable giving strategies.*

As we look back on another year of progress and growth at Interfaith Community Services, it is with immense gratitude and pride that we acknowledge the extraordinary contributions of our donors, partners, volunteers, and dedicated staff who have played pivotal roles in our journey toward success.

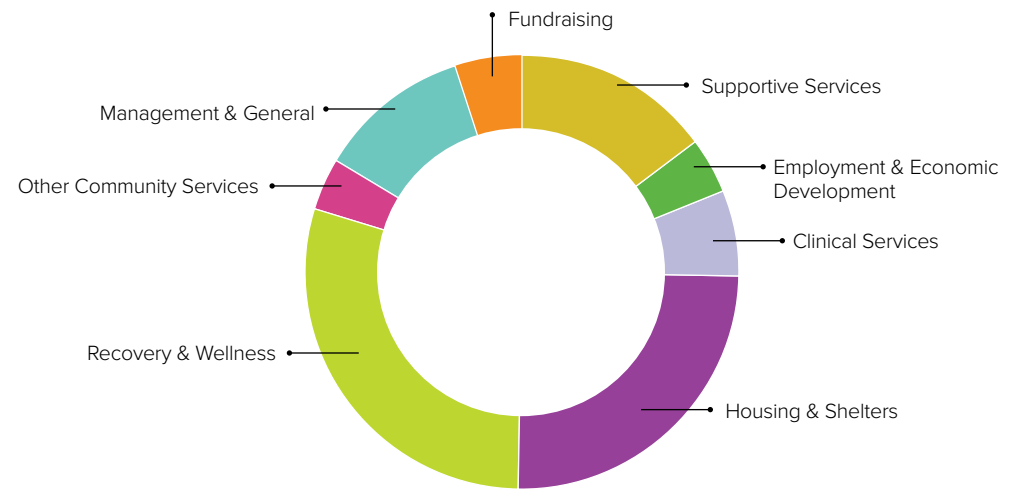
OUR COMMUNITY OF SUPPORT



Statement of Activities | June 30, 2023 (Unaudited)

Operations Revenue

Grant & Contract Revenue	\$17,840,681
Contributions	\$5,466,415
In-Kind Donations	\$496,612
Rental Income	\$785,126
Investment Return	\$1,155,215
Other Revenues	\$9,547
Total	\$25,753,596



Expenses

PROGRAM SERVICES

Supportive Services	\$3,780,685
Employment & Economic Development	\$1,042,114
Clinical Services	\$1,616,678
Housing & Shelters	\$6,269,177
Recovery & Wellness	\$7,466,445
Other Community Services	\$983,320

SUPPORTING SERVICES

Management & General	\$2,825,643
Fundraising	\$1,247,839
Total	\$25,231,901

BOARD OF DIRECTORS



Dr. Kadri J. Webb
Chair



John Byers
Vice Chair



Robert Costantino
Membership Chair



Mitchell Dubick
Development
Committee Chair



Reverend Meg Decker
Immediate Past Chair



Silas Harrington
Treasurer



Lisa Brinig
Secretary



Andy Ballester*



Carol J. Brooks



Javier Lara



Carol Lazier



Yusef Miller



Hector Morales



Dr. Vanessa Peters



Dr. Darrell Shrader*



Joy Stephenson-Laws*



Monica Cruz Thornton



Judge Randa M. Trapp, Ret.

*Our deepest appreciation to our outgoing
Board Members who have given generously of their time.*

**Outgoing board member*

INTERFAITH'S CORE VALUES

Understanding that we do not have all the answers, and that we can always improve, we are committed to continuous **LEARNING**. We **EVOLVE** and **ADAPT** with **EMPATHY** as individuals, teams, and as an organization. We are **INNOVATIVE**, yet focused on the development of equitable solutions and systems change.

In order to live up to our mission and effectively serve our community, we seek to embody the following **CORE VALUES**:

COMPASSION: We listen to and learn from the experiences of our clients and recognize their suffering. We take actions to create positive change at both the individual and systemic levels.

DIGNITY: We do not judge people who are in poverty, people who are without housing, or people who are struggling with addiction or mental health. We respect them, support them, and affirm their humanity.

SOCIAL JUSTICE: We actively combat systems and policies that lead to inequitable outcomes. We speak up, stand up, and show up for justice and liberation.

ACCOUNTABILITY: We operate with transparency, and work diligently to follow through on our commitments. When we fall short of expectations, we apologize and pledge to do better.

UNITY: We bring together diverse groups of people and communities to work collaboratively toward a common mission and vision.





interfaithservices.org

Follow us: @interfaithcs



Donate



Volunteer



Interfaith Community Services was awarded a 4-star rating by Charity Navigator for the 8th consecutive year. This recognition places us among the top 9% of charities in the country. All thanks to you.

Betty and Melvin Cohn Center

550 W. Washington Avenue
Escondido, CA 92025
760.489.6380

Abraham & Lillian Turk Recuperative Care Center

555 Centre City Pkwy.
Escondido CA 92025

Family Shelter

250 N. Ash St.
Escondido, CA 92027

Carlsbad Service Center

5731 Palmer Way, Suite A
Carlsbad, CA 92010

Veterans Service Center

1617 Mission Avenue
Oceanside, CA 92058

Coastal Service Center

4700 N. River Road
Oceanside, CA 92057