



INTERFAITH COMMUNITY SERVICES

2024 ANNUAL REPORT

WORKING TOGETHER AS
one





Mission

STATEMENT

Interfaith Community Services empowers people in need to stabilize and improve their lives through comprehensive programs, in partnership with diverse faith communities and people of compassion.





A mom in our shelter recently shared her experience: "When I heard 'shelter,' I had a very negative image.

But when I got here, when I met the staff, when I saw the private room for my family, the play areas for my kids, I felt safe.

I felt supported."

Learn more about this critical new resource for struggling families, and the growing support through our ONE campaign for families, on pages 6-7 of this report.

Dear Interfaith Supporters,

The past year has been tumultuous for the world, but by working together, we create positive change for vulnerable people and communities we serve. Reducing poverty, homelessness, and structural inequities require thoughtful and strong community partnerships. With your help, Interfaith Community Services provides critical resources for struggling people and builds broad community partnerships to create urgently needed systemic change.

With more than 75 programs and services, Interfaith provides practical help for people facing society's most challenging inequities. Through partnership with volunteers and donors, we provide free, high-quality food for low-income households at a time when basic food expenses are at an all-time high. Our team of professional case managers then go deeper, and help hard-working parents secure better paying jobs, support fixed-income seniors to secure stable, affordable housing, and ensure our next generation of community leaders can complete their education while also supporting their families.

This last year Interfaith opened a new resource, the only low-barrier emergency housing shelter for families with children in North San Diego County. What does "low barrier" mean? It means we serve families of all types, adults, grandparents, and children no matter their challenges or situations. We remove the traditional barriers to entering what is already an uncertain destination, a family shelter with others you do not know.

Interfaith does this work in partnership with a diverse network of stakeholders. Our professional workforce of more than 250 people reflect the diversity of the communities we serve, and we are a majority female-led organization among frontline and senior management staff. More than 2,000 community members volunteer their time and talent in direct service to our clients. More than 150 congregations of different faiths come together in membership at Interfaith and a commitment to support the most vulnerable.

Interfaith believes in public-private partnerships, working in contracted partnerships with every North County city, the County of San Diego, State of California, and United States federal government. For the past 8 years we have received the highest rating from Charity Navigator.

By many measures the challenges facing historically marginalized and oppressed communities are only growing. Regionally in San Diego County, for every 10 people who overcome homelessness, 16 fall into homelessness for the very first time.

Through partnerships and innovation, Interfaith continues to create pathways out of poverty, homelessness, and inequity. Last year, we moved 1,094 adults and children into stable housing and just as importantly, prevented homelessness for another 1,493 people.

We know these problems can be overcome, and with your support we will continue to positively impact and change lives, one family and one person at a time.

Thank you for your partnership and choosing to be a part of something bigger than ourselves.



Dr. Kadri J. Webb
Board Chair



Greg Anglea
Chief Executive Officer
Cohn Family CEO Chair





One Family AT A TIME



Ending Homelessness
One Family at a Time

This year, Interfaith was awarded a \$5 million grant by The Bezos Day 1 Families Fund. This nationwide fund recognizes leading organizations doing compassionate, needle-moving

work to help families experiencing homelessness secure housing and achieve stability.

Recognizing the opportunity to leverage this grant into a community effort that could make a truly historic difference, Interfaith launched the One campaign to end family homelessness in North County, One Family at a Time. Our plan aims to raise a matching \$5 million over the next three years and



Empowering Families

Interfaith's Family Shelter is the first and only low-barrier family shelter in North County. This safe, stable environment provides up to 14 families a chance to find temporary relief and needed stability as they work to get back on their feet.

Interfaith case managers focus intensely on how to improve each family's economic stability, address barriers to housing, and ultimately support a transition to permanent housing.

achieve “functional zero,” ensuring that family homelessness is a rare, brief, and one-time occurrence.

One recent family continues to feel empowered in their independence: “You first met us when my children and I were sleeping in our car and I was at a very low point in my life,” the mother shared. “I knew things would get better but I didn’t know how. Interfaith paying my deposit and first few months’ rent have helped us tremendously. Thank you from the bottom of my heart!” This family represents just a few of the 2,587 people who Interfaith either prevented from or ended homelessness in the past year.

66 

Number of families supported this last year in their path to self-sufficiency



Miguel Nieves had been living on the streets and not spent a holiday with his 13-year-old son in 10 years. Through Interfaith he was able to find an apartment but only allowed to have his son visit if it was properly furnished.

Our Make-It-A-Home team was able to purchase a trundle bed that fit in Miguel's small apartment and he was subsequently able to spend a joyous holiday with his son.



MAKE IT *A Home* PROGRAM

This year alone, we moved 456 people into their new homes. This includes 250 adults, 156 children, 38 Veterans, and 12 children of Veterans. By alleviating the financial stress of furnishing their spaces, clients can instead focus on settling their family into a new environment and put their earnings toward healthcare, educational opportunities, and food stability.

Make-It-A-Home gratefully accepts small un-upholstered furniture, side or coffee tables, kitchen appliances, and dinnerware in good condition.

Learn more here: interfaithservices.org/

DETOX BED EXPANSION OFFERS *New Hope*

With only 78 detox beds available for unsheltered people across all of San Diego County, many individuals struggle to get the help they need to overcome addiction. To support those on their recovery journeys, Interfaith conducts screenings to take individuals off the streets, and into our 38-bed Recovery and Wellness Center (RWC). For three months in RWC, counselors work with clients through intensive treatment to detox fully, set and meet goals for employment, and ultimately fully transition back to independent life.

Over 50% of clients who enter RWC successfully complete the entire program, compared to the 5% who attempt detox and recovery successfully on their own. This life-changing empowerment of those who enter detox treatment can only continue by increasing the number of available beds. In support of meeting this need, Interfaith was awarded a \$12 million grant from the County of San Diego in September 2024 to add 21 detox beds to our current 11, thereby creating 32 total beds, in addition to the 38 currently allocated to our Recovery and Wellness 90-day residential Substance Use Disorder (SUD) treatment program.



Hearts & Hands

UNIFIED BY FAITH

Forty five years ago, Interfaith Community Services was founded by 14 faith communities who shared the idea that more could be done together than could ever be done apart. These original communities are part of the 100+ communities that now make up active General Membership with Interfaith.

These faith communities continue to come together to work toward greater impact by helping guide and support our work. At the six General Membership meetings held throughout the year, faith community representatives unify to move Interfaith's mission forward by finding ways to support those in need.

By uniting through meaningful service projects and events, these faith communities raised over \$150,000 for Interfaith. One such event was Interfaith Thanksgiving, in which 20 communities came together to participate in a multi-faith dinner that served as a donation drive and fundraiser.

As communities continue to come together, the work done becomes even richer. As one member says, "The more people that come together, the more work is done."



ALLIED
*for the
Future*



Interfaith Community Alliance (ICA) formed in 2022 as a direct result of Escondido residents' concern for those experiencing poverty and homelessness across the city. ICA has now grown into a dedicated group of 167 allies who work to combat the challenges unsheltered individuals face by enhancing public understanding, leading advocacy efforts, and engaging friends and neighbors with information and opportunities for involvement.

Quarterly virtual meetings give our "Interfaith Insiders" an opportunity to brainstorm ways in which our combined impact can make a bigger difference.



2,201

Families with Children Served



210,099

Number of Meals Distributed

3,214

Number of Tax Returns Filed

\$4,050,193

Total of Tax Refunds Received by Clients



10,652

Emergency Food Kits Distributed

\$838,138

Rental Assistance Received



4,370

Seniors Served

Imp
B

20,4

Unique Clients
Adults: 16,204 |



39,7

Number of Services Provided

1,400

Number of People
Homelessness Through

1,094

Impact

BY THE NUMBERS

523

ents Served
Children: 4,499



705

provided Agency Wide

93

e Prevented from
gh Case Management

Number of Adults and
Children Placed in
Stable Housing

28,922

Total Volunteer Hours



Total Number of Volunteers

1,516

32,063 lbs.

Total Weight of Food
Collected at Food Drives



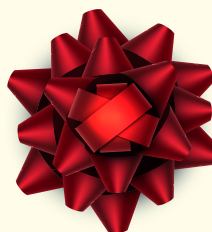
\$50,760

Value of Home
Repairs Completed



267

Number of
Families Who
Received
Holiday Gifts



Number of
Individual Holiday
Gifts Received

700





SUPPORTING

Our Youth

Interfaith's Transitional Youth Academy (TYA) supports local high school students from diverse backgrounds as they obtain their diplomas and work toward self-sufficiency through higher education, full-time employment, or military careers. These students all live in low-income situations; many are homeless or in foster care. Interfaith's extra support can make a life-changing difference in preventing homelessness for future generations.

One such student is Charlie, who after his father's death, grappled with severe depression and drug use. With a little time and the support of his TYA case managers, he turned his high school experience around by dedicating his free time to the school's soccer team, and a part-time job, and his goal of becoming a doctor like his father. His senior year was triumphant, ending with straight As and multiple college acceptances.

Charlie is one of 37 TYA seniors, all of whom graduated. One student, Katherine, said, "The TYA program gave me opportunities that I wouldn't have had on my own."



Percentage of TYA graduates who were the first in their family to graduate or be accepted into college

TURK CENTER

Care FOR THE *Community*

Interfaith's Abraham and Lillian Turk Center provides 106 recuperative care beds for unsheltered community members after their discharge from local hospitals. The Turk Center addresses the growing challenge of affordable housing, while also prioritizing the healing and recovery of its residents, making it one of a kind in our region. It was built with support from both local government and community donors with the goal of creating a place of opportunity and recovery for those in need.

During their stay at Turk, clients work closely with Interfaith case managers to ensure they are taking steps toward reaching self-sufficiency. The residents are supported through comprehensive clinical and behavioral healthcare, including primary care provider follow-ups, medication management, and assistance with housing and employment.

Carrie is an Escondido local who was referred to the Turk Center when she experienced homelessness after a hospitalization. During her stay, she was able to access medical care benefits. Carrie also worked with a case manager

to successfully obtain housing. The former Turk resident said, "I feel like I'm going somewhere. The big moment is here, and [now] I'm ready to get the old Carrie back."

Carrie is among the 62% of residents who successfully transitioned into stable housing after their time at the Turk Center. Through partnerships with healthcare providers, the Recuperative Care Program has also seen 91% of its residents stabilize from the medical condition that led to their hospitalization, and 82% reported a reduction in their depression.



62%

Percentage of Turk Center residents who successfully transition to stable housing



PIONEERING
Behavioral
Health
EDUCATION

In response to the critical shortage in our region of behavioral health professionals, and through a generous grant from Price Philanthropies, Interfaith established the Behavioral Health Workforce Development (BHWD). In 2022, Interfaith was named the County of San Diego's first Regional Center of Excellence: a multi-partner site that serves the public and demonstrates the training and skills that are needed to expand the region's behavioral health workforce infrastructure.

Our goal is educating and training 284 behavioral health specialists over the next five years, and we are proud to say that we are ahead of schedule! These public service pathways will include Substance Use counselor certification, Peer Support Specialists, Social Work, and Nursing. BHWD supports these future specialists with tuition and educational fees, internship placements, and apprenticeships that foster entry and advancement within these behavioral health pathways. It is important to build a culturally diverse behavioral workforce, so this program emphasizes inclusion of individuals from diverse communities and those with lived experience. Since its beginning, BHWD has awarded 12 Master of Social Work scholarships, placed 287 interns, and expanded to 34 partnerships with universities and training programs. We look forward to providing additional opportunities in the coming years.

THE
Raymond
Family
SCHOLARSHIP





Two years ago, long-time Interfaith supporter and Escondido resident Jack Raymond created a scholarship fund that helps Interfaith clients with educational expenses and job training courses. Since that time the Raymond Family Scholarship has helped more than 35 individuals obtain careers in nursing, business operations, counseling, and residential care. Others have been supported in successfully launching their own small businesses.





9



10



11



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Our incredible volunteers, donors, leaders, and staff bring the heart of our mission to life across North County.

Their dedication creates a ripple effect of hope, empowering individuals and families to rise above challenges and build brighter futures.

Together, we are transforming lives, one action at a time.



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- 1) Interfaith Board Retreat 2024.
- 2) Interfaith staff celebrates University Club Giving Tuesday.
- 3) A perfect day at the 4th Annual Change Your Mind Festival.
- 4) Board members Javier Lara, Silas Harrington, and Mitch Dubick volunteering at Interfaith's Family Shelter.
- 5) Classical Academy Middle School students take a tour of Interfaith headquarters.
- 6) Local artist, Mike Smack, creates a masterpiece for our shelter clients.
- 7) National Charity League volunteers at Interfaith's Andrew Salazar Memorial Golf Tournament.
- 8) Humanity showers assists at Interfaith events throughout the year.
- 9) Young volunteers help keep our pantry stocked all summer long.
- 10) Danna Foundation volunteers fill backpacks for unsheltered neighbors.
- 11) Julie Brandon and their canine companion from Grocery Outlet host annual food drive to benefit Interfaith.
- 12) Interfaith Board members Justin Apger and Dr. Kadri Webb volunteering at Interfaith's Family Shelter.
- 13) Rotary Club of Carlsbad Oktoberfest benefits Interfaith programs.

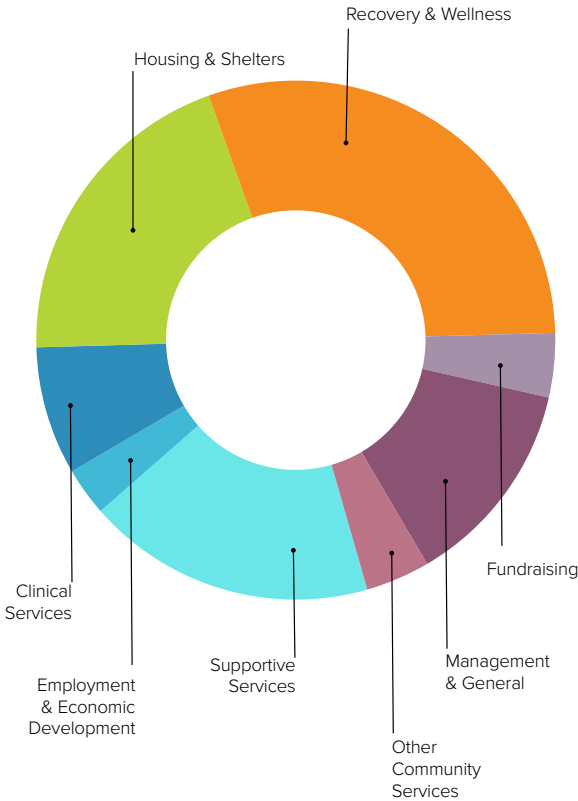
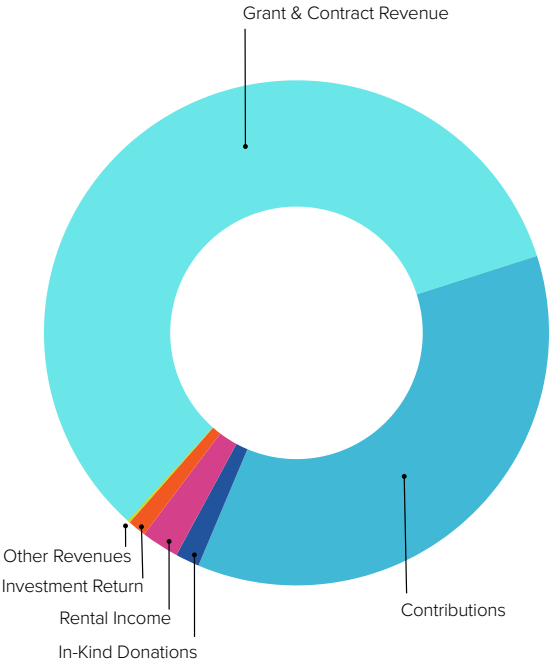
OUR COMMUNITY OF SUPPORT

Statement of Activities

June 30, 2024 (Unaudited)

Operations Revenue

Grant & Contract Revenue	\$18,686,979
Contributions	\$11,580,696
In-Kind Donations	\$490,745
Rental Income	\$772,936
Investment Return	\$377,503
Other Revenues	\$12,320
Total	\$31,921,179



Expenses

PROGRAM SERVICES

Supportive Services	\$5,256,819
Employment & Economic Development	\$968,151
Clinical Services	\$2,282,027
Housing & Shelters	\$5,898,048
Recovery & Wellness	\$8,659,815
Other Community Services	\$1,003,321

SUPPORTING SERVICES

Management & General	\$3,933,627
Fundraising	\$1,278,051
Total	\$29,279,859

BOARD OF DIRECTORS



Dr. Kadri J. Webb
*Board Chair;
Pastor, St. John Church,
Oceanside*



Reverend Meg Decker
*Immediate Past Chair;
Audit Committee Chair*



Silas Harrington
*Treasurer; Finance
Committee Chair;
Owner, Harrington &
Associates*



Lisa Brinig
*Secretary; Investment
Committee Chair;
Mariner Wealth Advisors*



Justin Apper
*Personnel Committee Chair;
Chief Operations Officer,
Downtown San Diego
Partnership*



Mei Bautista
*Board Volunteer
Coordinator; Owner,
Humanitote*



Carol Brooks
*Programs Committee Chair;
Associate Minister at
Rising Star Missionary
Baptist Church*



Robert Costantino
*General Membership
Committee Chair;
Owner, Balloon Guru*



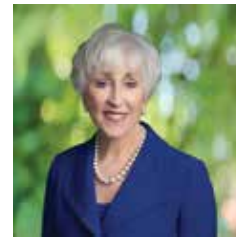
Mitchell Dubick
*Development
Committee Chair;
Higgs Fletcher & Mack*



Colonel Carlos T. Jackson
*Assistant Chief of Staff
Operations Officer for
Marine Corps Installations,
Camp Pendleton*



Javier Lara
*Operations Program
Manager, Viasat, Inc.*



Carol Lazier
DEIA Committee Chair



Yusef Miller
*Founder of Mosques Against
Trafficking; Co-Founder of
The North County Equity &
Justice Coalition*



Hector Morales



Judge Randa M. Trapp, Ret.

Thank you to our board members who have provided invaluable volunteer governance leadership, as well as over 1,000 hours of direct volunteer service. We are grateful for your partnership.



interfaithservices.org
Follow us: @interfaithcs



Donate



Volunteer



Get Services

Betty and Melvin Cohn Center

550 W. Washington Ave.
Escondido, CA 92025
760.489.6380

**Abraham & Lillian Turk
Recuperative Care Center**

555 Centre City Pkwy.
Escondido, CA 92025

Family Shelter

250 N. Ash St.
Escondido, CA 92027

**Development, Warehouse,
& Training Center**

2215 Auto Pkwy.
Escondido, CA 92029

Carlsbad Service Center

5731 Palmer Way, Suite A
Carlsbad, CA 92010
760.448.5696

Coastal Service Center

4700 N. River Rd.
Oceanside, CA 92057



Interfaith Community Services was awarded a 4-star rating by Charity Navigator for the 9th consecutive year. This recognition places us among the top 9% of charities in the country. All thanks to you.