

Privacy Policy

Last Updated: November 2025

Interfaith Community Services is committed to protecting your personal information. This Privacy Policy describes:

- The personal information we collect and how we use it,
- With whom we share your information,
- The measures we take to protect the security of your personal information, and
- How you can communicate with us about your rights and choices.

1. Information We Collect

Interfaith Community Services is the sole owner of the information collected on this site. We only collect data that you voluntarily provide via email, forms, or other direct contact. We do **not** sell or rent your information.

We use your information to respond to your inquiries and fulfill your requests (e.g., processing donations or event registrations).

Unless you request otherwise, we may contact you via email to share updates about events, programs, or changes to this privacy policy.

When you engage with Interfaith Community Services—whether through our website, programs, or services—we may collect personal information such as:

- Name, and contact details
- Service history and case records
- Payment and billing information (for donations or services)

2. How We Use and Share Your Information

We use your personal information to:

- Provide and coordinate services
- Communicate with you about appointments, benefits, or referrals
- Evaluate and improve our programs
- Comply with legal and regulatory requirements

- Process donations and issue receipts: When placing an order or making a donation, you may be asked to provide contact and financial information. This data is used solely for billing and fulfillment. If issues arise, we'll use your contact information to resolve them.

We do **not** sell your personal information. We only share it with third parties when necessary to fulfill a service or legal obligation.

3. Cookies and Website Tracking

Our website uses cookies to enhance your experience. These cookies help us recognize returning visitors and improve site functionality. Cookies do not link to personally identifiable information.

4. External Links

Our website may contain links to other sites. We are not responsible for the privacy practices of those sites and encourage you to review their policies.

5. Security Measures

We take data protection seriously. Sensitive information submitted via the website is encrypted and securely transmitted. Look for a closed lock icon or "https" in your browser to verify secure connections.

Offline, access to personally identifiable information is restricted to employees who need it to perform specific tasks (e.g., billing or customer service). Our servers are maintained in secure environments.

6. Your Rights

You may opt out of future communications at any time. You have the right to:

- Request access to your personal information (view the data we have about you)
- Ask for corrections or updates
- Ask us to delete your data.
- Limit how your information is shared
- Receive communications at an alternate address or format
- Obtain a list of disclosures made

- Revoke prior authorizations for sharing your data
- Express concerns about how your data is used.
- File a complaint if you believe your privacy rights have been violated

7. Changes to This Policy

We may update this policy periodically. Any changes will be posted on this page and available upon request.

How to Contact Us

If you have questions or concerns about this policy or your personal information, please contact:

Interfaith Community Services

550 W Washington Ave., Escondido, CA

Phone: (760) 489-6380

Email: compliance@interfaithservices.org

You may also file a complaint with the U.S. Department of Health and Human Services at <https://www.hhs.gov/ocr/privacy/hipaa/complaints>.